

KPUD Employees are Excited for Benefits of AMI Meters

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Customer Service Summer Intern

Klickitat PUD has been diligently preparing for the deployment of advanced metering infrastructure, commonly known as AMI meters. In collaboration with Allegiant Utility Service, KPUD is gearing up to install these meters late in September.

The entire KPUD team shares a collective enthusiasm as we gear up for the installation process. Behind the scenes, KPUD has been working toward implementing AMI meters for several years. While neighboring counties have already undertaken their installations, we have conscientiously ensured that we are embracing the latest advancements, positioning us as one of the final counties in the state to transition to an AMI system.

AMI meters, despite being rooted in technology almost half a century old, adhere to strict manufacturing design standards and comply with the criteria established by the American National Standards Institute and the national electric safety code.

KPUD employees are excited about the benefits of AMI meters.

"I am most excited about improving our outage response and outage verifications," says April Greenlaw, a KPUD operations employee. "Having immediate confirmation of a loss of power will expedite response as well as provide us with enough information about what sections of lines are out and where the initial response should occur. Another issue this will remedy is communication from our isolated, rural communities."

The immediate detection of outages and the ability to pinpoint outage locations promises to significantly enhance operational efficiency. At KPUD, our main objective is to provide unparalleled service to our valued customers, and these advanced meters are pivotal to our success in doing so.

"These meters will play a crucial role in modernizing utility for the consumer," says Anita Clever, an energy services specialist at KPUD. "AMI meters will provide real-time data, true billing based on usage, offer conservation support and ensure correct monthly reads."

The installation of AMI meters presents an opportunity for those committed to optimizing their energy usage and bolstering their conservation efforts. These advanced meters highlight KPUD's commitment to environmental responsibility and customer satisfaction.

HOLLY, CUSTOMER SERVICE

"AMI metering will provide more accurate billings based on actual usage rather than misreads or estimates."

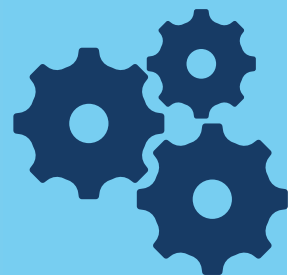


ANITA, ENERGY SERVICES

"By granting customers access to detailed energy consumption data, these meters will empower them to make informed choices, ultimately reducing wastage and bolstering conservation endeavors."

BRANDON, ENGINEERING

"AMI meters are a tool we've never had before and will allow us to see overall system health. AMI meters will provide the information needed to apply strategic upgrades to our system."



APRIL, OPERATIONS

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