

Sign Up For Budget Payment Plan

How Does the Budget Plan Work?

Your monthly payments are based on your energy consumption during the past 12 months at your premises. Each year in June, the PUD will recalculate your budget payment. Through this recalculation the following will occur:

- If you paid for more energy than you used, we will recalculate your new budget payment using your credit balance, which may reduce your new budget payment.
- If your actual use was greater than what you paid while on the Budget Plan, your new budget payment may increase.

When Can I Begin the Budget Payment Plan?

You can choose to begin the plan at any time. However, you must be current with your payments.

Will I Know How Much Electricity I'm Using Every Month?

Your meter will continue to be read as usual. Each month you will receive an up-to-date statement of your account showing the budget

amount due, and the actual amount of electricity you used.

A summary of current charges is listed in the first section of your statement.

The second section, the balance recap, is a running total of the actual balance on your account: actual charges to your account, minus your payments.

The third section, the budget recap, outlines the status of your budget account: monthly charge, minus monthly payments.

What If I Am Unable To Make a Payment?

You must pay your budget payment in full by the due date of the bill each month. Otherwise, you may be dropped from the Budget Payment Plan. If you are unable to make your payment, please call the Customer Service Department.

What happens If I Want to Cancel My Budget Payment Plan?

Your account will be reconciled at that time by comparing your actual consumption to what you

have paid on the Budget Payment Plan.

- If you have paid for more energy than you used, your account will be credited for that amount.
- If you consumed more energy than you have paid for, your next bill will reflect a balance due.

Can I Re-enroll In The Budget Payment Plan?

If you have been removed from the Budget Payment Plan for any reason, you must settle any past due charges before being allowed to re-enroll in the plan.

Can I Enroll In The Budget Payment Plan And the Automatic Draft?

Yes, they are a great complement to each other!

Is There a Cost to Join?

There is no charge to participate in the Budget Payment Plan! If you are ready to enroll, call Klickitat PUD's Customer Service Department at (509) 773-5891 or toll free at (800) 548-8357. ■

Give Mom a KPUD Gift Card!

Looking for a special Mother's Day gift? Look no further than Klickitat PUD's gift certificates. They make a perfect gift for a mom who could use a little help offsetting her electric bills.

Gift certificates are available in any denomination and are available for purchase in the Goldendale or White Salmon offices. For your convenience, you can buy a certificate over the phone with a credit or debit card.

You can choose to buy and deliver the certificate yourself, or KPUD can post a credit to an account of your choice. A gift certificate is mailed to the recipient,

informing her of your gift and the amount (at no extra charge). Some people choose to remain anonymous, in which case the customer is notified of a gift being credited to her account from an anonymous donor.

Gift certificates can be purchased any time of the year, for any occasion. They make a great gift for a birthday, Mother's Day, Father's Day or Christmas.

Contact Klickitat PUD's Customer Service Department for assistance at (800) 548-8357. ■

