

Sign Up For Budget Payment Plan

The Budget Payment Plan is a way for Klickitat PUD customers to pay their electric bill without putting a hole in their pocket-book.

How does the Budget Payment Plan work?

Your monthly payments are based on your energy consumption during the past 12 months. Each year in June, KPUD will recalculate your budget payment. Through this recalculation, the following will occur:

- If you paid for more energy than you used, KPUD will recalculate your budget payment using your credit balance, which might reduce your new budget payment.
- If your actual usage was greater than what you paid while on the Budget Payment Plan, your new budget payment might increase.

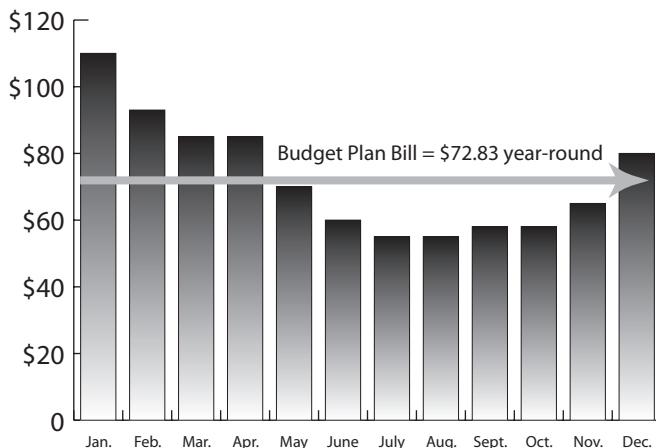
When can I begin the Budget Payment Plan?

You can start the plan at any time, but June is the recommended month. To start the plan, your account must have a zero balance.

Will I know how much electricity I use every month?

Your meter will need to continue to be read as usual. Each month, you will receive an up-to-date statement of your account showing the budget amount due and the actual amount of electricity you used.

A summary of current charges is listed in the first section of your statement. The second section—Balance Recap—is



This graphic shows a typical 12-month residential electric bill and the Budget Payment Plan (solid line) monthly payments.

a running total of the actual balance on your account, actual charges to your account minus your payments. The third section—Budget Recap—outlines the status of your budget account, the monthly charge minus monthly payments.

What if I am unable to make a payment?

You must pay your budget payment in full by the due date of the bill each month. Otherwise, you could be dropped from the Budget Payment Plan. If you are unable to make your payment, please call KPUD's Customer Service Department.

What happens if I cancel my Budget Payment Plan?

Your account will be reconciled at that time by comparing your actual consumption with what you have paid on the Budget Payment Plan.

- If you have paid for more energy than you used, your account will be credited for that amount.
- If you consumed more energy than you have paid for, your next bill will reflect a balance due.

Can I re-enroll in the Budget Payment Plan?

If you have been removed from the Budget Payment Plan for any reason, you must settle any past due charges before being allowed to re-enroll in the plan.

Can I enroll in the Budget Payment Plan and the Automatic Draft?

Yes, they are a great complement to each other.

Is there a cost to join?

There is no charge to participate in the Budget Payment Plan. It is a free service.

The Budget Payment Plan does not include any nonmetered services, such as streetlights, yard lights or wastewater basic fees. These charges will be added into your monthly budget amount.

If you are ready to enroll in the Budget Payment Plan, please call Klickitat PUD's Customer Service Department at one of our two offices.

- Goldendale Office
(509) 773-5891
(800) 548-8357
- White Salmon Office
(509) 493-2255
(800) 548-8358