

COMMUNITY CALENDAR

December

- 1—No School? Swim at the pool, 11:30 a.m. to 4 p.m., NWC Aquatic Center, The Dalles
- 1—Hood River Holidays, 5 p.m.
- 1—Festival of Trees, 6 p.m., The Dalles Civic Auditorium
- 1-3—Christmas in the Gorge, Friday, 7 p.m.; Saturday and Sunday, 10 a.m. to 3 p.m., downtown Stevenson and Skamania County Fairgrounds
- 1-3—Dallesport-Murdock Christmas Bazaar, Friday, noon to 6 p.m.; Saturday and Sunday, 9 a.m. to 5 p.m., Dallesport Elementary School
- 1-3 America's Largest Christmas Bazaar, Friday and Saturday, 10 a.m.-6 p.m., Sunday 10 a.m. to 5 p.m., Portland Expo Center
- 2—Festival of Trees Community Day, 9 a.m. to noon, The Dalles Civic Auditorium
- 2—I'm Dreaming of a White Salmon, 7 a.m. to 6 p.m., downtown White Salmon
- 2—Habitat for Humanity Christmas Bazaar, 10 a.m. to 2 p.m., United Church of Christ, The Dalles
- 2-3—Annual Holiday open house at Golden Pine Alpacas, 10 a.m. to 4 p.m., Goldendale
- 2-3—38th annual Mosier Country Christmas Fair, 10 a.m. to 4 p.m., Mosier Community School
- 2-3—Cascade Singers Christmas Concert, Saturday at 7 p.m., Sunday at 3 p.m., Zion Lutheran Church, The Dalles
- 3—Goldendale Christmas Bazaar, 9 a.m. to 4 p.m., Shenandoah Custom Cabinets
- 7-8—Holiday Market, 9 a.m. to 3 p.m., Mid-Columbia Medical Center, The Dalles
- 9—Wahtonka Community School Holiday Bazaar, 10 a.m. to 4 p.m., Wahtonka Community School, The Dalles
- 9—Candy Cane Lane Christmas Parade, 5 to 7 p.m., downtown Goldendale
- 9—Holiday Breakfast, 9:30 a.m., Mid-Columbia Senior Center, The Dalles
- 9—A Hometown Christmas Bazaar, 9 a.m. to 3 p.m., St. Alphonsus Hall, Dufur
- 9—Goldendale Farmer's Market Holiday Bazaar, 9:30 a.m. to 3 p.m., Goldendale Primary School
- 12—KPUD Commissioners meeting, 2 p.m., Goldendale
- 25—Christmas Holiday Buffet, 11 a.m. to 8 p.m., Skamania Lodge, Stevenson
- 25—Christmas holiday, KPUD offices closed
- 26—KPUD Commissioners meeting, 2 p.m., Goldendale

January 2018

- 1—New Year's Day, KPUD offices closed
- 1—Polar Bear Plunge, 10 a.m., Maryhill State Park, Goldendale

Answering Service Updates

Klickitat PUD anticipates a smooth transition as the utility transfers its after-hours answering coverage to Security Services NW Inc. this month. Security Services has been in business since 1977.

With this impending process, it is an excellent time to remind everyone about helpful information when calling in an outage situation. Having this information available is valuable during regular and after-hours outage reporting.

- Name
- Service address
- Meter number
- Call back phone number
- Details about anything you have seen or heard that may help pinpoint the cause.

Staff tries to update the PUD's outage phone message, website and Facebook page as soon as possible when larger events occur. By logging into the KPUD website or following the utility's Facebook page, you have quick access to updates as they become available. This is especially true if you leave your residence in the event of an outage.

Another item to consider as we head into winter is a contingency plan for family members who may have medical needs that can be impacted by extended outage periods.

Two toll-free numbers can be used to contact Klickitat PUD: (800) 548-8357 and (800) 548-8358. Customers are encouraged to call KPUD's direct lines: (509) 773-5891 for the Goldendale office and (509) 493-2255 for the White Salmon office.

There is also an option to leave a message for the PUD regarding account-related questions when you call after hours. If you press "1" when the auto attendant answers, you will be directed to a customer service voicemail. Leave billing related questions or comments, and a customer service representative will contact you during normal business hours.

The after-hours service is not equipped to provide customers with account details or discuss account information.

Leaving a message lets after-hours dispatchers deal with emergent situations. ■

