

## Sign Up For Klickitat PUD's Budget Payment Plan

To learn more about Klickitat PUD's budget payment plan, check out the Q & A below

Do fluctuating power bills strain your budget during times of heating or cooling?

If so, sign up for Klickitat PUD's budget payment plan to stay on track. Once enrolled in the plan, your monthly payments are based on energy consumption during the past 12 months for the location. The PUD will annually recalculate your budget payment each June or following a PUD rate increase. When your budget payment is recalculated, one of the following will occur:

- If you paid for more energy than you used, we will recalculate your new budget payment using your credit balance, which may reduce your new budget payment.
- If you used more energy than you paid for while on the Budget Plan, your new budget payment would increase to recover the shortage and revise the energy consumption going forward.

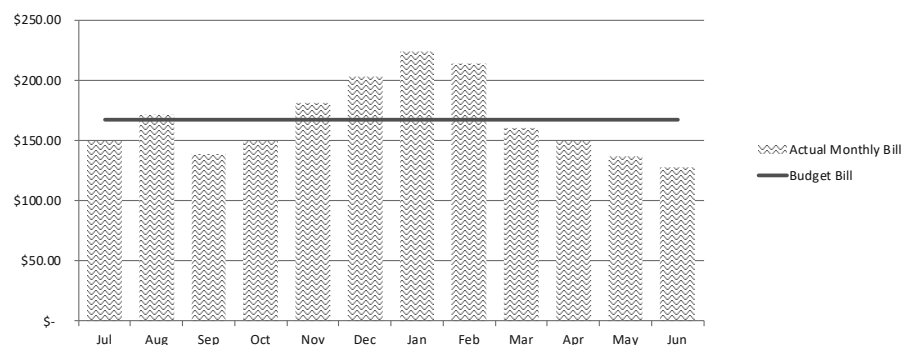
**Q:** When can I begin the budget payment plan?

**A:** You can begin the plan any time your account balance is zero. However, June is recommended so you can build up a reserve going into winter.

**Q:** Will I know how much electricity I'm using every month?

**A:** Yes, meter readings will be conducted and processed as usual. You will receive an up-to-date account statement showing the budget amount due, as well as the actual amount of electricity you used each month.

A summary of current charges is listed



in the first section of your statement. The second section, Balance Recap, is a running total of the actual balance on your account—actual charges to your account minus your payments. The third section, Budget Recap, outlines the status of your budget account—monthly charge minus monthly payments.

**Q:** What if I am unable to make a payment?

You must pay your budget payment in full by the due date of the bill each month. Otherwise, you may be removed from the budget payment plan.

If you are unable to make your payment, please call the PUD's Customer Service Department.

**Q:** Can I cancel my budget payment plan?

**A:** You can cancel at any time. However, your account will be reconciled at that time. This will result in one of the following:

- If you have paid for more energy than you used, your account will be credited for that amount.

- If you consumed more energy than predicted and paid for within the budget payment plan, the entire outstanding balance becomes due on the next bill.

You may re-enroll if you were removed from the budget payment plan, but you must settle any past due charges first.

**Q:** Can I enroll in the budget payment plan and automatic draft?

**A:** Yes, they are a great complement to each other. Also, there is no charge to participate in the budget payment plan—it is a free and strongly encouraged service.

The budget plan does not include any non-metered services, such as streetlights, yard lights, water or wastewater basic fees. These charges are added in to your monthly budget amount.

If you are ready to enroll, please call Klickitat PUD's Customer Service Department or sign up online. ■

For more information or to enroll in the budget payment plan, call the Goldendale office at (509) 773-5891 or (800) 548-8357; or the White Salmon office at (509) 493-2255 or (800) 548-8358.