

We Can't Recognize You ... Without Your Phone Number



Honesty | Accountability | Customer Focused

Update Your Phone Information Before a Major Outage

Communication is important during outages. We need to be able to get in touch with you.

If your neighbor reports a power outage, you might be one of the first calls we make to see if your power is also out. This allows us to dispatch a repair crew more quickly and efficiently.

If we do not have an accurate phone number associated with your account, it will delay the response to your outage.

There are multiple ways to update your contact information:

- ▶ Visit www.klickitatpud.com any time. Click on SmartHub and log in to your account.
- ▶ Call 800-548-8357 to speak with a customer service representative Monday through Friday, 8 a.m. to 5 p.m.
- ▶ Stop by the Goldendale drive-up window to speak with a customer service representative, Monday through Friday, 8 a.m. to 5 p.m.

Your information will remain confidential and be used only by Klickitat PUD.



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