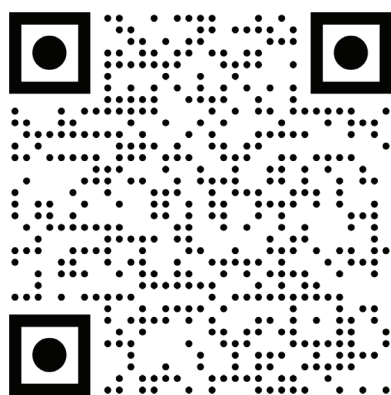


KLICKITAT PUD



Above is an image of Klickitat County, sectioned into AMI implementation zones. Due to changes in plans, technicians have started installing meters in Zone II and are moving into higher elevation areas to finish installations before winter weather arrives.

AMI Deployment Update



For more information about advanced meters, follow the QR code above or visit klickitatpud.com/yourPUD/projects/ami.

Allegiant technicians have been installing AMI meters for approximately eight weeks now. Deployment began in Goldendale proper and outlying areas in Zone II, while AMI communications infrastructure was built on the west side of the county in Zone I.

Although this was not the initial plan for the project, Allegiant techs were able to exchange 25% of customer meters. Beginning October 19, Allegiant techs were relocated to the Trout Lake area to begin deployment in Zone I, prioritizing higher elevation areas, Trout Lake, Glenwood, Appleton and Snowden. The goal is to avoid delays and access issues due to winter weather.

Techs will then work south down to the river, White Salmon and Bingen, and continue to move east along the river into Zone II and ending in Zone III. We estimate Allegiant technicians to be on property installing meters for 4 or 5 more months.

KPUD staff is mailing out a notification letter to customers one to three weeks prior to their meter exchange, and customers will receive automated phone calls the week of exchange.

To ensure you receive all forms of communication, please update your contact information either on your SmartHub account or by contacting the office: Goldendale—509-773-5891, or White Salmon—509-493-2255.

In some cases customers miss voicemails or do not have voicemail established. Our final notification step is a door knock prior to meter exchange. If we are not able to make contact at the time of the exchange or the exchange was unsuccessful, a door hanger is left with contact information. Allegiant techs complete meter exchanges like this throughout the country, so they do have out of state numbers and will call to coordinate meter exchanges. You can also find deployment updates on our Facebook and our website. ■