# Notice

## **Privacy Act**

Klickitat PUD 1313 S. Columbus Ave. Goldendale, WA 98620 (509) 773-7622 or (800) 548-8357

### **Privacy Act Notice:**

Your interest in our conservation program is appreciated. We hope that you will decide to participate in these energy savings activities. If you do, it is necessary for you to provide some information to us, which will enable us to run this program successfully.

The information to be collected includes the names and addresses of customers participating in the program technical data about energy use and efficiency. We need this information to determine whether you are eligible for the program. Beyond this, the information collected will be used to evaluate and audit the conservation program.

Upon BPA's request, we will provide them with this information. BPA may also wish to make certain site visits to evaluate the installations and the performance of the program.

This and the data listed above will then be used to assist us in developing new programs and in assessing energy savings obtained by existing programs in the region. This information will be retained for three years. It may be released to the public, but only in anonymous statistical form.

#### 1. Application

Enclosed you will find general information on the measures and rebates available, along with all the applicable paperwork needed to submit for any rebate.

Please note that with the exception of the clothes washer rebate, the rebates are only eligible for existing structures, not new construction and the residence must have electric heat (furnace, baseboard, wall, etc.) as its primary source. There can be some other back-up source of heat.

#### 2. Participation

Along with the forms you will find a list of approved installers. Sign and return the Participation Agreement. Get two or more bids if possible, (suggestion, not requirement) from contractors included in the list. If you or the contractors are not sure your home qualifies for the rebate, call the Energy Services Department for instructions. You if want to use a contractor not included on the list, have the contractor contact the PUD to get approved. A homeowner may install their own windows or insulation, however only materials, not labor, are eligible costs.

#### 3. Installation

Once you choose your installer, they should enter into a contract with you for the work proposed. (Not required) **Note: Heat pump proposals have to be approved by the PUD prior to installation.**  When the work is completed, submit the enclosed Rebate Coupon/Installer's Warranty Certification, and a copy of the original receipt/invoice. For window installation, leave the stickers on the windows until the PUD inspects them.

With the installation of all heat pumps, duct sealing may be necessary for rebate. All heat pump and duct sealing must meet Performance Tested Comfort Systems (PTCS) standards air testing before rebate can be issued. If ducts must be sealed for heat pump installation, only the heat pump rebate can be claimed.

If loose-fill insulation was installed, the Insulation Certificate must also be submitted.

Final payment and amounts will be subject to compliance with the program as determined by a final inspection by the PUD.

#### 4. Inspection

When the completed paperwork has been submitted, an inspection will be scheduled to verify installation. The homeowner or their representative must be present at the inspection. If a heat pump was installed, in certain cases, the contractor also needs to be present for the inspection.

#### 5. Payment

When the work has been approved, the PUD will issue a check to the customer or installer, as selected by the homeowner on the coupon. Please allow 3 weeks for processing of payment.

#### 6. Questions?

If you have any questions about this program contact *Sharon Ohnstad* at **509-773-7622** or **1-800-548-8357**. I will be glad to assist you.

We have a loan program for 4.9% fixed APR for installing any measure that qualifies for a rebate. If you are interested, let me know and I will send that packet, as the process is different.

### Residential Conservation Customer Participation Agreement

Customer Name:			Date:	
Mailin	ng Address:		_	
Accou	nt #	Telephone number:		
1.	I certify that I am the lega	l owner of the residence located	at:	
2.	I hereby request Klickitat		conservation measures for this re	esidence.
	I, or the person authorized	l below, must be present at the ti is authorized to re	ime inspections are conducted. epresent me and will be present d	uring the
	inspection of my home.			
	This person 🗌 is, 🗌 is n	ot, an authorized to sign the nece	essary paperwork.	
a)	The PUD will provide me	with a list of approved installers	s.	
b)	Kickbacks, rebates, non-a are prohibited, and may b		other non-program benefits from	1 the installers
c)	All materials and installat be eligible for funding thr	1 0	PUD/BPA conservation specifica	ations in order to
d)	•	his residence (e.g. dry rot, roof l any PUD approved measures, ar	leaks, water pipe leaks, etc.) mus nd paid by the customer.	t be repaired
e)	I must secure bids, and we	ork must commence within ninet	ty (90) days in order to receive P	UD funds.
f)	If I perform any of the wo	rk myself, none of my labor cha	arges can be added to cost.	
g)	The PUD shall not be liab contractors.	le for the tortuous acts or omissi	ions of the installers or other inde	ependent
h)	Installers, participating in PUD.	the program shall not be conside	ered officers, agents or employee	es of BPA or
i)	Funding for conservation pump measures are availa	ble for heat pump upgrades and	omes that have electric as its prin conversions from any other sour- ral gas, propane, wood, etc.) is no	ce of electric
j)		installed mobile or manufacture	n the Klickitat PUD service territ ed home.	-

(Homes and mobile/manufactured homes may be classified as permanent when the following conditions are met: The dwelling has been permitted for occupancy and if it is a mobile/manufactured home, it was manufactured to HUD standards).

\* Klickitat PUD will pay the lesser of the deemed savings and may change rebate prices Energy Services Specialist for rebate prices, which are pending on an approved inspection

4. I certify that:

- a) I have received and read the privacy act notice of the PUD, and will comply with the conditions therein.
- b) I have received and read the paperwork describing the measures and maximum funding amounts available under this program.
- c) Electric heat is my primary heat and is installed at the address listed under number one (1) above.

#### **Customer Signature**

Date

### **RESIDENCE INFORMATION:**

*Put year home built, in box that applies:* 

Site Built	Mobile Home Permanently Installed	Multifamily Unit – 4 or less (on Insulation call for rebate prices)	
			Occupied Year Round
			Occupied Seasonally
			Rental
			Number of Units

#### **HEATING INFORMATION:**

Electric Heat - Primary	Yes	No		
Existing Electric system:	Baseboard	_	Furnace	Heat pump
RadiantOther				

October 4, 2011

Klickitat Residential PUD Customer

RE: Residential Conservation Program Information and Forms

Attached is the general information on the residential conservation program. Please fill out the application/Participation Agreement and send back to me at the Goldendale office.

Please note that with the exception of the clothes washer rebate, these measures are only eligible for existing structures, not new construction. Also, the primary source of heat in your home must be electric.

Any of the weatherization measures can be self-installed, however if you want to use a contractor you must use one from our "Authorized" list. If you are self-installing, submit an invoice for materials only. See bullets below for the basic specifications on the measures available. These are not the complete specifications, contact me for a copy.

- ◆ Insulation self-install: Contact me before the job is started so I can do a pre-insulation check. This is to verify what, if any, insulation is already in the residence. If the project is a blow-in, call for an in-progress inspection. All insulation jobs need a vapor barrier installed on the conditioned side of the cavity. Most batt type insulation comes with this on one side of the batt. Floor insulation jobs must also have either an <u>existing ground cover of 4-mil</u> polyethylene or <u>6-mil new</u> polyethylene that completely covers dirt. All exposed uninsulated ducts located in the crawlspace shall be insulated to R-11 if flex or R-19 if rigid. If project is an attic or includes the attic, contact me for ventilation requirements. Call for an inspection when the job is complete.
- Window self-install: Buy windows that have a U-factor of .30 or less. Patio sliding glass doors or French doors shall have a U-factor rating or .35 or less. Completely install and finish the windows and call for an inspection. Leave the tags on so I can verify the U-Factor of the glass, and have at least one old window there for verification of what type window came out. Follow building code as to appropriate location of safety glass and building code on patio doors. If you are replacing bedroom windows in mobile homes, there is an issue with egress code. Call me for more information.
- Heat Pump Klickitat PUD is not able to offer rebates on self installs. Heat pumps and duct sealing must pass a Performance Tested Comfort Systems PTCS air flow test from an approved PTCS certified installer. Contractors certify that a job are approved, and provides the utility a certificate and test results.

When inspection passes, the rebate will be processed and payment made on the next available Commissioner's meeting.

If you wish to use the PUD's low interest loan program for your weatherization project, contact me for forms and information, as the process is different from that listed above.

If I can be of further assistance, please contact me at the number listed below or sohnstad@klickpud.com.

Sharon Ohnstad Energy Services Specialist (509) 773-7622 Klickitat PUD 1313 S. Columbus Ave. Goldendale, WA 98620 (509) 773-7622 or (800) 548-8357

Below is a list of contractors who are licensed by the State of Washington, who carry liability insurance, and who have agreed to comply with all Bonneville Power Administration and Utility installation and material standards and specifications. The Utility cannot guarantee the quality of Their work.

Homeowners are encouraged to request bids from several installers and to ask for references from satisfied customers. To assure that agreement standards and specifications are met, all weatherization work done by these contractor's under this program must be inspected by the Utility. The Utility cannot be held responsible for contractor caused damages or work done beyond the scope of the Bonneville Power Administration specifications

Gorge Glass & Contracting,	Albrrecht Glass	Columbia River Vinyl, Inc.
Inc.	501 Yakima Valley Hwy	10637 NE Coxley Dr. #206
601 E. 2 <sup>nd</sup> St	Sunnyside, WA 98944	Vancouver, WA 98662
The Dalles, OR 97058	(509) 837-2597	(503) 848-7832
(541) 296-2074		
	Windows	Windows
Windows / Insulation		
Washington Glass	Gorge Views	Home Depot
740 E. Broadway	914 Court St	$3600 \text{ W } 6^{\text{th}}$
Goldendale, WA 98650	The Dalles, OR 97058	The Dalles, OR 97058
(509)773-5500	(541) 380-1410	(541) 296-7006
		(0.11) 27 0 7 000
Windows	Windows	Windows +
Bi State Siding & Window, Inc.	Glen Sheppard Construction	Walter J Worrell Co.
1310 Rd 36	Svc, Inc.	4336 15 Mile Rd
Pasco, WA 99301	39065 Pioneer Blvd Suite 20	The Dalles, OR
(800) 562-0812	Sandy, OR 97055	(541) 993-3250
Windows	Windows	Windows
Mountain Glory, Inc.	Adams Construction	Northwest Blower Door /Green
PO Box 110	307 E. 2 <sup>nd</sup> St	Energy Management
Trout Lake, WA 98650	The Dalles, OR 97058	PO Box 374
(509) 395-2791	(541) 296-4242	North Bonneville, WA 98639
		(509) 427-7238
Windows / Insulation	Windows / Insulation	
		Audits / Windows / Insulation/
		Water heaters +
Green Home Construction		
1824 Cascade		
Hood River, OR 97031		
1100d River, OR 97051		
(541) 386-7283		
Duct Sealing / Windows & Doors		
/ Insulation / Duct Sealing / Heat		
Pump Testing		

#### **General Contractors**

Loose Fill Insulation Certificate Klickitat PUD CRC Program
Name of Homeowner:
Address of Residence Insulated:
Date Installed: Area Insulated:sq. ft.
Type of Insulation Added: Brand:
Existing R-value: Final R-value: Depth Installed:
Name of Installer:
Address of Installer:
Signature of Installer: Copy of this certificate and of settled density coverage chart must be attached to attic structure near access. Additional copies must be provided to Klickitat PUD for the Customer file; to the Homeowner; and for the Installer's file.

Loose Fill Insulation Certificate Klickitat PUD CRC Program	
Name of Homeowner:	
Address of Residence Insulated:	
Date Installed: Area Insulated:sq. ft.	
Type of Insulation Added: Brand:	
Existing R-value: Final R-value: Depth Installed:	
Name of Installer:	
Address of Installer:	
Signature of Installer:	

# **Residential Weatherization Rebate Coupon**

Klickitat PUD 1313 S. Columbus Ave. Goldendale, WA 98620	
(509) 773-7622 or (800) 548-8357	
Owner(s) Name:	_ Service Address:
Mailing Address: (for rebate check)	
	Ceiling
Area 1 sq. ft. from R to R-38	Area 2 sq. ft. from R to R-38
Area 3 sq. ft. from R to R-38	Area 4 sq. ft. from R to R-38
Vents: Total required sq. ft. NFA	Add sq. ft. NFA
(Separate areas must be ventilated individually)	
*Insulted to a minimum of R-38 / Loose fill sh	all have a UL label and R Number 16 CFR
	Floor
Area 1 sq. ft. from R to R	Area 2 sq. ft. from R to R
Area 3 sq. ft. from R to R	Area 4 sq. ft. from R to R
Water Pipe insulation: linear ft. to R-3.	. Flex Duct: ft. to R-8
New Ground Cover: sq. ft	Vapor Barrier: sq. ft.
Vents: Total required sq. ft. NFA	Add sq. ft. NFA
(Separate areas must be ventilated individually)	
	either R-30 or to the level needed to fill the joist
cavities. *Craw Spaces shall be insulted to at le	
	ground cover of 6 mil thickness, unless a 4 mil or more
surface this also needs to be installed.	the ground. If no vapor barrier is present next to floor <b>*Rebate is per sq ft. depending on type of home.</b>
	Walls
Area 1 sq. ft. from R to R	Area 2 sq. ft. from R to R
Area 3 sq. ft. from R to R	Area 4 sq. ft. from R to R
	ebate is per sq ft. depending on type of home. o rebate for Manufactured homes on this measure.
Wall shall be insulated to minimum R-11 or hig	
Wind	low & Doors
	ne Dual pane in non-wood or vinyl frame to:
sq ft. of glazed area in ENERGY STAR	B labeled windows. How many replaced:
sq. ft. of glazed area in ENERGY STAR	labeled patio door. How many replaced:

Any window or patio door (French or Sliding) that is single pane or dual-glazed in non-wood or vinyl frame is eligible to be replaced under this program with a minimum U-factor of 0.35

Any installation that results in increased window area shall not be allowed under this Program. All replacement prime windows shall be NFRC labeled and certified and meet the ENERGY STAR requirement with maximum U-factor of 0.30.

Window Rebate	Insulation Rebate	
Incentive payment is to be paid	to: Contractor Owner	(Initial one option)
PUD OFFICE USE ONLY	Amount of Rebate:	G.L. No. <u>930.93</u> 10-11-61-00-57
PUD Account Number:	Rebate Payable to:	
Payee Mailing Address:		
		Inspected/verified
<b>Utility Representative</b>	Date	

Installer's Warranty Certification			
<ul> <li>The installer warrants that all labor, materials and workmanship are GUARANTEED for TWO(2) YEARs for insulation or windows installations.</li> <li>Except that sealed insulated glass units are GUARANTEED against failure of the seal for a period of at least FIVE (5) YEARS.</li> </ul>			
I certify that the above referenced work was installed at this service address, and conforms to requirements of the program. If blown-in insulation was used I certify that a copy of the Insulation Certificate was attached to attic structure near access.			
Installer Company Name:			
Authorized Signature: Date:			
I hereby acknowledge that I have read and understand the installer guarantees as outlined above, and that the equipment was installed to my satisfaction.			
Date:			
Customer Authorized Signature			
NOTE: For payment to be authorized, this form must be completed and submitted with the invoice and a copy of the insulation certificate, if applicable.			

Klickitat PUD reserves the right to make changes to the program based upon any changes BPA makes, without written notice.