Check Scanner Speeds Processing

Klickitat PUD recently improved its method for processing payments with a scanner that reads checks and stubs.

You may have noticed a scanline on the top left tear-off portion of your monthly bill. The KPUD scanner reads this line and applies the payment and meter read(s) to the appropriate account.

To help our customer service department process your check efficiently and correctly, here are a few things you can do:

- Send the top left portion of the bill with your payment.
- Use only blue or black ink.
- Write legibly.
- Enter meter reads in the spaces provided, using only numerals. If the read is the same as the previous month, write out the number, not the word “same.”
- Please only include numbers for your meter read.
- For correspondence, please use the space provided on the back of the stub or use a separate piece of paper.
- For rural customers, it is imperative we receive your meter read once a month by mail, phone or at www.klickpud.com. Without a meter reading, the computer will generate an estimated bill that will need to be paid like a regular bill.

KPUD’s new software allows staff to retain a digital image of both checks and payment stubs. Because many agencies request proof of residency, we suggest you keep a copy of your most current bill.

Thank you for helping KPUD provide excellent customer service to you and process your payments reliably and dependably.

Two-County Survey Focuses On Food Needs

Gorge Grown Food Network, Mid-Columbia Children’s Council, Washington State University Extension, the Horizons Program and the Klickitat County Health Department are conducting a Community Food Assessment in Klickitat and Skamania counties.

The survey will help the organizations to better understand food needs in this area and identify potential solutions.

The information collected from the community food assessment will be used to work toward these goals:

- Increase opportunities for low-income residents of Klickitat and Skamania counties to improve their food self-reliance.
- Address the sustainability of the emergency food network in Klickitat and Skamania counties.
- Enhance the viability of and participation in local, direct food markets.

If you are a Klickitat or Skamania county resident, you can fill out the survey at: http://tinyurl.com/cfafoodsurvey.

Fill out the survey one time only. More than one household member can fill out the survey.

The survey is anonymous, completely private and available in English and Spanish.

For individuals who do not have Internet access, the survey is available at the Klickitat County Health Department; the Goldendale, White Salmon and Stevenson public libraries; and at many public events throughout the two counties.