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WA-18

KPUD Customer Account Updates & Announcements

Launching December 3rd, 2018

Introducing SmartHub™

Our New Customer Empowerment Tool

Fully automated & secure online account management features at your fingertips!



Dear Valued Klickitat PUD Customer,

When it comes to managing your utility accounts, easy access, security and detailed account information are not only on the top of your list, but ours as well.

See more about SmartHub™ inside this issue!

We know your time is valuable and we are excited to introduce our new SmartHub™ online account management system! It is designed with you, the customer, in mind. Pay bills, set up budget plans, see detailed usage, or submit meter reads in just a few clicks! As part of our launch campaign, we are pleased to offer a one time **bill credit of \$5** when you enroll in SmartHub™ and sign up for paperless billing.

Beginning December 3rd, you can enroll your account in SmartHub™ via smart phone, tablet or computer by visiting **KlickitatPUD.com**. Additionally, KPUD has a new **24/7 Pay-by-Phone** feature at **888.255.5303** available for customers to make secure payments, enroll in auto-pay or enter meter reads.

We look forward to serving you now and in the future. If you need assistance enrolling please don't hesitate to call us!

Thank you,
*Your Klickitat PUD
Customer Care Team*

Enrollment Assistance

509.773.5891

or

509.493.2255

KlickitatPUD.com



Honesty
Accountability
Customer Focused