

Public Utility District Number 1 of Klickitat County

POLICY BULLETIN NO. 21

ADDENDUM 1: ADVANCED METER OPT-OUT

Approved: May 23, 2023

I. Introduction

- A. The purpose of Addendum 1 is to provide customers who do not want an advanced meter with remote communications capability installed at their residence, an option to opt-out of the AMI meter deployment. Unless a customer specifically opts-out, they shall receive an AMI meter and not incur opt-out charges.
- B. KPUD reserves the right to evaluate and revise the opt-out program, its fees and rates, and procedural changes at any time. KPUD further reserves the right to withdraw the opt-out option for any customer who is no longer eligible for this option.
- C. KPUD reserves the right to terminate the Advanced Meter Opt-Out for all customers if the program becomes overly burdensome to manage efficiently.
- D. Qualifying customers are eligible to apply for the opt-out program during the enrollment period, which begins August 2023 and runs through the duration of meter deployment, not to extend past June 2024.

II. Eligibility

- A. Customers with the following types of service are eligible to opt-out:
 - 1. Single-Family Residential Service electric customers having a non-CT'd service with a main disconnect rated for 200 amps or less.
 - 2. Residential Service electric customers with an accompanying additional separately metered, domestic use Residential Service electric account (e.g., garage, shed, ADU, shop, well house), may opt-out of advanced meters for both accounts, so long as the primary Residential Service account is on the same premise as the accompanying Residential Service account and having a non-CT'd service with a main disconnect rated for 200 amps or less.
- B. A customer is ineligible to opt-out or may have status revoked if:
 - 1. Equipment tampering or electric diversion (past or present) has occurred.

2. Service disconnection for lack of payment in past 24-month period occurred.
3. Obstructions or dangerous conditions prevent meter access for meter reading and/or meter maintenance exist.

Further, the meter location shall be readily accessible at all times. If the customer blocks a path to the meter, or if the meter is subject to damage because of its location, the customer may be required, at their expense, to provide a new and suitable meter location and make the necessary wiring changes.

4. A documented threat to KPUD staff as determined by KPUD (past or present).

C. If customer's opt-out status is revoked:

1. KPUD will automatically remove the customer from opt-out status and the meter will be converted to an AMI meter. Customer agrees to allow access by KPUD or its agents to remove, replace, repair, maintain, and read any KPUD meter.
2. KPUD will notify the customer of the revocation and reason.
3. Customer is ineligible furthermore and may not have status reinstated.

D. Customers with the following types of service are ineligible to opt-out:

1. Residential Service in dwellings of more than one unit (e.g., duplex, triplex, apartment building).
2. Residential Service from a new construction
3. Residential Service having CT's as part of metering equipment
4. Residential Service with peak demand measured in kW in excess of 25kW during any billing cycle.
5. Commercial Service (Small, Medium and Large)
6. Industrial Service
7. Irrigation Service
8. Net Metering or Aggregated Metering Services
9. Temporary Services

10. Locations enrolled in a Landlord Agreement, thereby facilitating continuous service and allowing an account occupied by a tenant to revert back into the landlord's name in the event of a vacancy.
 11. Locations with part-time occupancy to include vacation homes.
- E. Customers who choose to participate in this opt-out program will forego the opportunity to benefit from customer portal usage data and alerts, including outage verification and high usage notifications, which utilize near real-time meter data.
 - F. The opt-out customer agrees that the customer owned meter base must be on the outside of the customer's building and accessible to KPUD for manual monthly meter reading to be eligible to opt-out. If the meter base must be relocated to the outside of the building, the customer will agree to cooperate with KPUD to provide a reasonable location for the meter base. Such meter base relocation costs will be the customer's responsibility.
 - G. The Property Owner owns the meter base (where the meter connects to the building) and is responsible for maintenance of the meter base. KPUD owns the meter (all types) and is responsible for providing and maintaining a functioning meter.
 - H. KPUD will read the meter monthly, and the customer will be charged a monthly opt-out fee in addition to applicable rate schedule fees.

III. Moves

- A. Upon move-out of an opt-out customer (or account closure), the existing meter will be replaced with an AMI meter.
- B. An existing opt-out customer moving to a new location will not be eligible to continue within the opt-out program.

IV. Fees

- A. An opt-out fee of \$200 will be charged to evaluate enrollment eligibility and install a KPUD meter capable for meeting time-of-day metering requirements, but without a communication transmitter.
- B. A monthly recurring opt-out fee of \$40 shall be billed to customer. This fee will be assessed on the opt-out customer's account beginning the first full billing cycle following an approved opt-out application.

1. The opt-out fee will end with the opt-out status. At that time, a final recurring billing cycle fee will be charged for the last bill period during which the opt-out status was active.
- C. For opt-out customers with multiple electric meters, the opt-out fee shall be assessed per service address, provided that the same account holder is named on all accounts.
- D. Fees related to opt-out will be evaluated and updated on a periodic basis. The customer acknowledges that these fees are subject to change based on program participation and changes will be applied as necessary.

V. Steps to Cancel Opt-Out

- A. No fees are associated with canceling opt-out status.
- B. Customers requesting to cancel their opt-out status should contact KPUD Customer Service by submitting an inquiry on SmartHub, or calling 509-773-5891.

VI. Program Assessment

- A. The opt-out program will be subject to review and approval by the Board, upon project completion and annually thereafter, at which time program participation levels, system impacts and program cost recovery will be evaluated. Changes may be proposed to modify fees and if needed, program status, which may include program termination. The program assessment is intended to ensure the opt-out program does not have unintended impacts.