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3 KPUD Programs Provide Help This Summer

Klickitat PUD has been awarded a grant of \$245,000 from the Washington State Department of Commerce Community Services and Housing Division Office of Crime Victims Advocacy. The federal funding is provided through Coronavirus Emergency Supplemental Funding. These funds will directly benefit Klickitat PUD customers in the form of three COVID-19 customer assistance programs.

KPUD was motivated by its core value of “customer focused” and its Commissioner’s direction to pursue assistance for customers as arrearages increased.

KPUD’s programs aligned directly with the intent of the CESF grant, giving customers the ability to prevent, prepare for and recover from COVID-19. Approximately 800 customers will benefit from the three customer programs.

KPUD will work with customers to ensure those who qualify for assistance are helped prior to disconnects for nonpayment resuming at the end of September. The three customer programs are one-time programs made possible with the grant funding:

Visit www.klickitatpud.com to apply or request an application be emailed to you. Klickitat PUD customer service representatives can assist you over the phone and can set up payment arrangements, establish a budget plan or refer you to other assistance programs.

KPUD wants to connect customers to assistance or develop mutually acceptable arrangements to help customers recover from COVID-19. ■

COVID-19 Low-Income Elderly Discount Program

Klickitat County Senior Services will determine eligibility and provide Klickitat PUD with a list of eligible residential customers and their respective discount levels. Customers who received the discount winter 2020-21 will automatically be requalified, and do not need to reapply.

This program funds warm-weather discounts retroactively for billings issued from June 2021 through November 2021.

Eligibility criteria:

- Seniors 62 and over.
- Meet the following income criteria:

Service may be furnished through one meter to a single-family residence only.

	SINGLE PERSON HOUSEHOLD	2 PERSON HOUSEHOLD
DISCOUNT	Yearly Income	Yearly Income
35%	\$12,490 or less	\$17,240 or less
25%	\$12,491 - \$17,609	\$17,241 - \$23,791
15%	\$17,610 - \$19,140	\$23,792 - \$25,860
5%	\$19,141 - \$25,520	\$25,861 - \$34,480

KPUD has previously provided a low-income elderly discount during winter months, but this warm- weather discount is a one-time program funded by the grant. This will provide Klickitat County seniors much needed relief during a summer with record-breaking temperatures.

2021 CESF Small Business Customer Assistance Program

Klickitat PUD will review applications to determine small business eligibility. Customers who received the discount in winter 2020-21 must reapply.

Program discounts will be retroactive and applied for billings issued between June 2021 and December 2021.

The discount percentage is based on business type:

- 100% basic fee and 50% of usage for storefront businesses.
- 30% of usage for home-based businesses.

Small business eligibility criteria:

- Active Klickitat PUD account.
- Between one and 10 employees. Employees can be the owners.
- Impacted by COVID-19.
- Agricultural producers are excluded.

COVID-19 Residential Customer Assistance Program

Klickitat PUD is working with key partners to identify and qualify eligible customers for one-time grants. Funds will be applied to the customer's utility account for expenses incurred between June 2021 and December 2021.

The grant amount will depend on services provided by KPUD.

- Electric only customers may receive \$300.
- Multi-service customers (electric, water, wastewater) may receive \$500.

Eligibility criteria:

- Active residential customer.
- Not receiving benefit from current KPUD COVID-19 programs.
- Impacted by COVID-19.

SUMMER PROMO \$1300 REBATE

- All qualifying residential ductless heat pump installations through August 2021
- Existing heat must be electric zonal or forced air furnace
- Heating and Cooling for your home
- Must be professionally installed
- Efficient, quiet, space saving, multi-zone
- Fast in and out installation
- Money in your pocket



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