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# COVID-19 Assistance Available Now

Klickitat PUD encourages all residential customers and small businesses—those with 10 or fewer employees—that have been impacted by COVID-19, as well as low-income elderly customers, to apply for our COVID-19 assistance programs as soon as possible. Grant funding is available through December 2021. Program details are in the sidebar.

The programs are beneficial to customers and the utility.

“The number of customers significantly behind has increased over the course of the pandemic,” says Brandy Myers, KPUD customer and accounting services manager.

Brandy says programs will help customers and reduce their outstanding accounts receivable, before the utility resumes collection efforts.

“Disconnecting service is a last resort, but often what it takes to reach a customer,” she says. “Ideally, we will have payment arrangements in place and customers connected with available assistance avoiding collection efforts.”

Klickitat PUD will resume disconnects for nonpayment when the existing moratorium is lifted.

“The utility recognizes the community has been impacted and wants customers to seek the assistance available,” Brandy says. “We are concerned customers do not realize the obligation to pay for services exists and will be enforced.”

The time to act is now. Funding is available through December 2021. For more information, call either the Goldendale office at 509-773-5891, or the White Salmon office at 509-493-2255. ■

*These programs are supported by Grant No. 2020-VD-BX-0030 awarded by the Department of Justice. Points of view in this document are those of the author and do not necessarily represent the official position or policies of the Department of Justice. Grant funds are administered by the office of the Crime Victims Advocacy, Community Services and Housing Division, Washington State Department of Commerce.*

## COVID-19 Residential Assistance

Qualifying electric-only customers can receive \$300 one-time payment assistance, and multi-service customers can receive \$500. Recipients must be active residential customers impacted by COVID-19.

- ▶ Apply online at [klickitatpud.com](http://klickitatpud.com).
- ▶ Applications available at Goldendale and White Salmon offices.

## COVID-19 Small Business Assistance

Discount is based on business type: 100% base fee and 50% usage fee for storefront businesses, and 30% of usage for home-based businesses. Discounts are applied to billings between June and November 2021.

- ▶ Apply online at [klickitatpud.com](http://klickitatpud.com), under COVID-19 Assistance.
- ▶ Applications available at Goldendale and White Salmon offices.

## COVID-19 Low-Income Elderly Discount

Customers who received this discount in 2020-21 automatically requalify. New applicants for COVID-19 Low-Income Elderly Discount must be residential customers age 62 or older, with a single household income of \$25,520 a year or a two-person household income of \$34,480 or less. The program runs from June to November 2021. New applicants must contact Klickitat County Senior Services to apply:

- ▶ Goldendale—509-773-3757.
- ▶ White Salmon—509-493-3068.