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**www.klickitatpud.com**

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**Goldendale Office**  
1313 S. Columbus Ave.  
Goldendale, WA 98620  
509-773-5891  
800-548-8357

**White Salmon Office**  
110 NE Estes Ave.  
P.O. Box 187  
White Salmon, WA 98672  
509-493-2255  
800-548-8358



WA-18

## Celebrating Progress and Assistance

It is hard to believe we are in November already. Kids are back in school, the weather is changing, and here at the PUD we are working on being prepared for the coming winter.

Your PUD employees spend a considerable amount of time ensuring vehicles, tools and winter equipment are ready to go and that the equipment and materials are staged in the right locations. Outage procedures are reviewed and we prepare to address damage caused by outages as efficiently as we can when the inevitable winter storms arrive.

I am really excited to see how the advanced metering implementation affects our ability to respond to outages more efficiently this winter. The technology will help us identify the full extent of the area impacted by an outage, which in turn will help us determine where the cause of the outage might be, even before our crews leave our service locations. This should allow our employees to be better equipped to find the source of outages and complete the repairs more quickly. This support for our crews, operators and engineers who are out in the elements making repairs should be significant.

Along those lines of being prepared, on page 28 you'll find an article on what you can do to be prepared for potential outages during winter storms.

You will also find information on our senior discount program on page 4. It covers eligibility requirements, the benefits provided by the program and the steps you need to take to enroll.

Lastly, I am happy to direct your attention to an article on what we call our Safety Samaritan Award on page 25. As you know, many of your PUD employees spend most of their days outside, all across our county. Over the years, they have come across many people in need of help. I am so impressed with the level of commitment they have to those in our community, and this award recognizes their efforts to help those in need. I am very proud of our employees, their efforts and integrity. I hope you take the time to read about these individuals.

**Jim Smith**  
*General Manager*



**Klickitat PUD is grateful every day for the veterans that faithfully served and made sacrifices for our country.**



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(509) 773-5891  
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**1938-2023 Celebrating 85 Years**